

A SAFE HAVEN IN TURBULENT TIMES

Impact of Covid-19

Limited or no access to offices or on-premise datacentres during lockdown

Critical IT staff off sick or isolating for extended periods of time

Third-party support engineers unable to access IT equipment due to social distancing

Project delays or cancellations caused by financial issues or reduced cash flow



**POTENTIAL
BUSINESS
INTERRUPTION**

What Datum delivered

Essential site access for clients, even during lockdown, and free remote hands engineering

Business as usual – Datum's business operations continued uninterrupted

Flexible contracts and commercial assistance, including payment plans and payment holidays

First-class service management - over 400 service requests dealt with successfully during lockdown



**PEACE
OF
MIND**

SAFEGUARDING BUSINESS-CRITICAL IT

Changed IT landscape?



More staff working remotely



Smaller more streamlined offices



Growing importance of excellent connectivity



Increased reliance on technology



Pressure on IT budgets

What our clients have said about our response to Covid-19

“The Datum team has excelled at maintaining business as usual whilst ensuring full site safety as per the Government’s directives. As new clients, we’re greatly impressed and very reassured that Datum is the correct supplier/ partner to host our ever-scaling IT requirements”
(Satellite Broadcast Company)

“Datum provided us with first-class communication prior to and during the Covid-19 pandemic. Remote hands services were offered free of charge and social distancing was observed when site access was essential. We see Datum as a long-term strategic partner and value their commercial flexibility”
(UK Managed Services Provider)

“Datum has been standing with us shoulder to shoulder for many years offering guidance, support and services, and we consider Datum to be a highly trusted partner. The team at Datum has been prepared and ready to assist during the current pandemic”
(International Legal Firm)

“Datum has been supporting our requests and proactively updating us about site status throughout the pandemic. We have had the same first-rate service from the management team and engineering, and security have been providing key updates on delivery, site access and protocols for visitors”
(Public Sector Datacentre Management Services)

To find out how we can help you futureproof your IT, call us on: **0845 568 0123**, email us at: info@datum.co.uk or visit: www.datum.co.uk